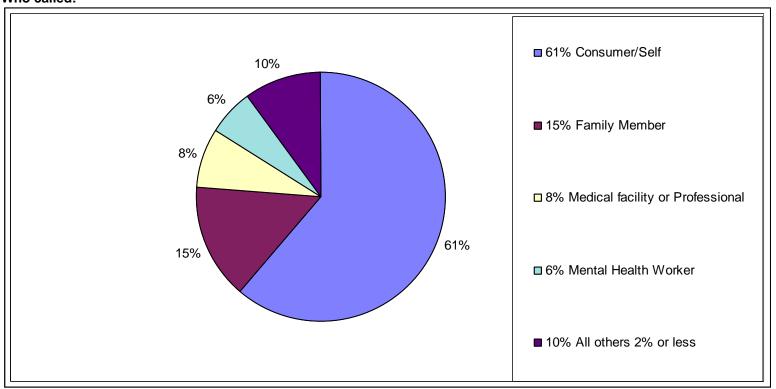
Part I: Crisis Hotline

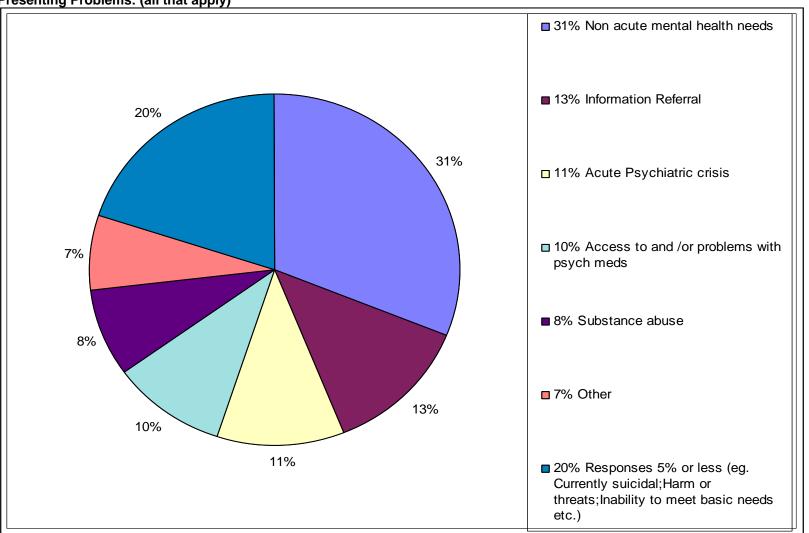
Total number of crisis calls:	75,504
Number of persons calling	50,601
DMH (currently Active) Clients	27,912
Total number of referrals for mobile crisis assistance:	15,694
Phone contact only	4,047
Face-to-face contact	11,647

Who called:



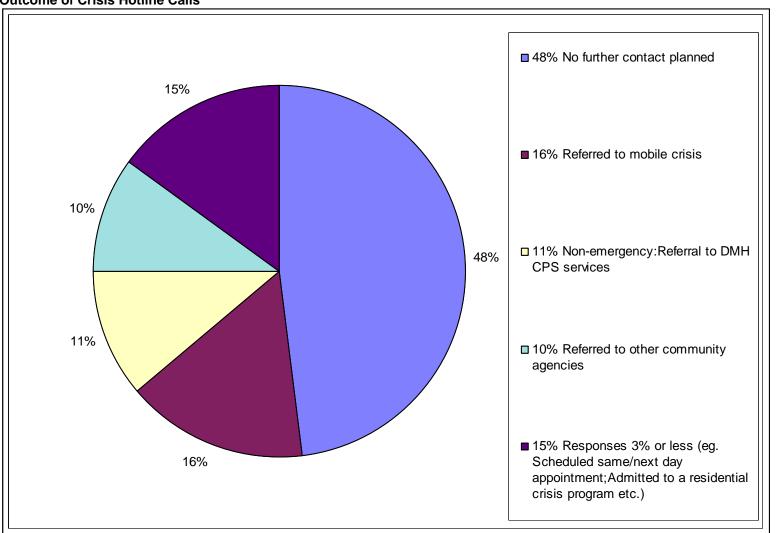
As of 12/31/2003 1





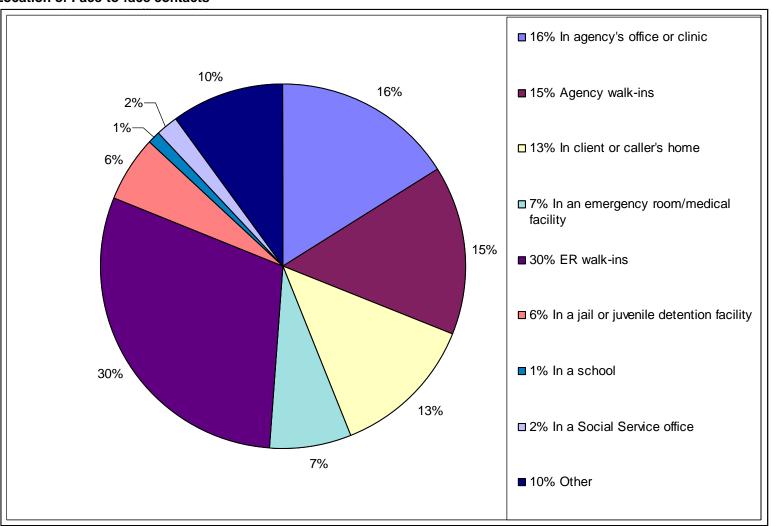
As of 12/31/2003 2

Outcome of Crisis Hotline Calls



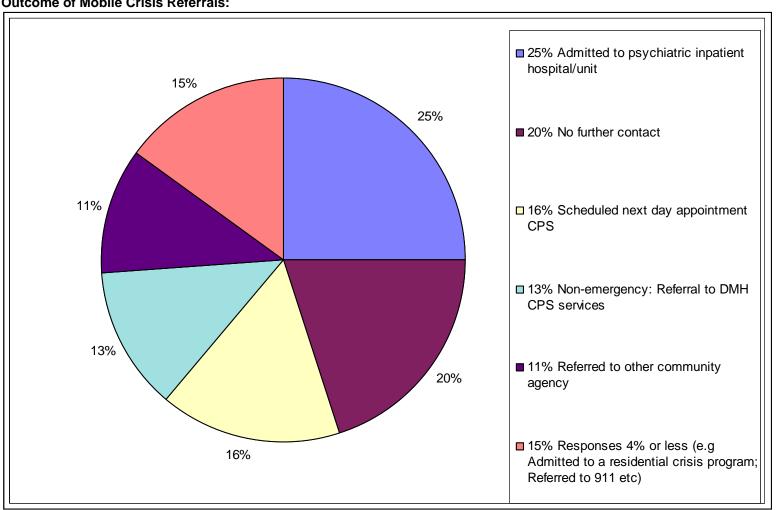
As of 12/31/2003 3

Location of Face-to-face contacts



As of 12/31/2003

Outcome of Mobile Crisis Referrals:



As of 12/31/2003 5